

## Loyalty Rewards Terms and Conditions

1. The promoter is The Mansfield Building Society (authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority 206049) whose registered office is Regent House, Regent Street, Mansfield, Notts NG18 1SS.
2. The reward is open to residents of England, Wales or Scotland aged 18 years or over, excluding employees of The Mansfield Building Society, their families, agents or any third party directly associated with administration of the award.
3. If you are a customer of The Mansfield Building Society you can recommend a friend or family member for a mortgage or savings account.
4. The recommended friend or family member must not be an existing customer of the Society, the spouse or partner of an existing customer, or introduced via a mortgage intermediary.
5. Simply complete a Loyalty Rewards form available from one of our branches or by downloading from our website at [mansfieldbs.co.uk/loyalty-rewards](https://mansfieldbs.co.uk/loyalty-rewards). Enter the existing member's name, email address, postcode and account number together with the name of the friend or family member being recommended. Your friend or family member can view our products online at [mansfieldbs.co.uk](https://mansfieldbs.co.uk) and apply for a product in branch or by post.
6. Your friend or family member must state that you have referred them to our rewards scheme when applying for their mortgage or savings account by presenting the Loyalty Rewards form. A note will then be made on their account to ensure their application is registered for the reward(s).
7. If your friend or family member completes on a mortgage with us within six months of your recommendation, you will each receive your reward of £100 in the form of a personal cheque within 60 days of your friend or family member completing their mortgage.
8. If your friend or family member opens a savings account with us within six months of your recommendation you will both receive a £10 Love2shop voucher within 60 days of your friend or family member opening their new savings account.
9. This offer is subject to availability and can be withdrawn at any time. Not to be used in conjunction with any other offer. If we decide to close the promotion we will give at least 30 days' notice by putting a notice in our branches and on our website. We reserve the right to hold, void, cancel, suspend, or amend the reward scheme where it becomes necessary to do so. Any referral application made prior to the closing date will be eligible for the reward, provided all other terms and conditions are met.
10. The reward is non-exchangeable, non-transferable and must be accepted as offered.
11. Our decision regarding any aspect of the reward is final and binding and no correspondence will be entered into about it.
11. Participants are deemed to have accepted and agreed to be bound by these terms and conditions. We reserve the right to refuse to award the reward to anyone in breach of these terms and conditions.
12. This offer is limited to three £10 love2shop vouchers per existing member (total £30) and to three £100 cheques for each separate new mortgage recommendation that the existing member makes (total £300).
13. The reward will be governed by English law and entrants submit to the jurisdiction of the English courts.